



To our valued clients:

In these unprecedented times, we feel compelled to reach out and offer our best wishes for your health and safety through this challenge. We understand your vehicle is not at the forefront of your mind, however, transportation is an essential need. We will continue to offer our services Monday to Friday 8:00 a.m. to 5:00 p.m.

We take the health and safety of our employees and customers seriously. As such we will follow government guidelines for cleaning, social distancing, self-isolation, quarantine, and recommendations about public transportation.

The following information outlines the steps we are taking to comply with or exceed best practices for a public facility:

- **Hourly wipe downs of high contact points within our facility, with medical grade disinfectant**
- **Hourly wipe downs of restrooms**
- **Wipe down of vehicle keys upon receipt and completion of repair**
- **Wipe down of vehicle touch points for both pre and post-repair**
- **Steam cleaning the interior of the vehicle for both pre and post-repair using the Optima Steamer**
- **We are also offering a pick up and drop off service for your vehicle appointment**

If you require our services and are even remotely unsure of your exposure, we will do our best to accommodate you. Please contact us by telephone, email or text to discuss your concerns and we will arrange an appropriate drop off plan. By informing us in advance, we can take the necessary steps to protect our staff and others, together.

Please arrange your own ride whenever possible. If you can't, our shuttle service is available 8:00 a.m. – 11:45 p.m. and 1:00 p.m. – 4:45 p.m.

As these are preventive measures, we will continue assess the impact of COVID-19 on our workplace and take our direction from the Saskatchewan Health Authority and the Public Health Agency of Canada.

Thank you for your anticipated cooperation,

The Staff of A&B AutoBody

